

Wait Staff Job Description

The wait staff operates in a fast paced, high volume environment. Applicants must be able to quickly and professionally serve customers.

Requirements

Ability to read and write
Ability to stand/walk 5 hours without a break
Ability to perform basic cash handling tasks
Possess basic computer skills and have the ability to learn job specific computer tasks
Ability to interact with the public
Ability to multi-task
Comfortable working in a high volume establishment
Ability to learn and memorize the menus
Ability to lift 25 pounds
Ability to comply with *Techniques of Alcohol Management*
Maintain appearance standards
Previous experience a plus
Must be at least 18 years of age
Must be TAM™ Certified (Allowed to start without certification - requirement deadline TBA)
Must be available days, nights, weekends and holidays, during our peak season
(June – Labor Day)

Primary Functions

Pleasantly greet the customer(s)
Communicate the needs of the customer(s) i.e taking order, serving order, complete the service
Accurately enter the order in the P.O.S. system
Collect payment and settle transactions
Maintain the cleanliness of the server stations

Secondary Functions

Opening side work – take down chairs, wipe down all tables, set up server stations, clean games, etc.
Side work throughout the shift – change out dirty silverware pans, return trays, maintain the appearance & restock table caddies, restock server stations, sort clean silverware, etc.
Closing side work - clean high chairs/boosters, maintain the appearance and restock table caddies, wipe down all tables, put chairs on tables, close down dish machine, etc.
Clean dirty glassware
Dust walls, artwork, and accessories in all Dining Rooms
Maintain the cleanliness of the Break Room
Other duties as assigned by a manager